

## "TERMS AND CONDITIONS OF USE/SERVICE"

The electronic platforms, comprising the mobile application and/or website, known as "SunCrypto: Cryptocurrency App", [www.suncrypto.in](http://www.suncrypto.in) and referred to as the "Platform or SunCrypto Platform," are owned and operated by Angelic Infotech Private Limited [CIN no. U74999RJ2021PTC077075], a company incorporated under the Companies Act, 2013. These Terms of Use apply to the access and use of the Platform. The registered office of Angelic Infotech Private Limited is situated at Plot No C-26(D), RIICO Industrial Area, Malviya Nagar, Jaipur-302017 (Rajasthan, India).

By accessing or using the SunCrypto Platform, or utilizing any of the Services provided through the Platform, or clicking "I agree" to these Terms of Use, You are acknowledging and agreeing to abide by all the terms and conditions stated in this Terms of Use (the "Terms/Terms of Use"), in addition to our Privacy Policy available at <https://suncrypto.in/privacy-policy> , our Refund Policy available at <https://suncrypto.in/refund-terms> , and our AML Policy available at <https://suncrypto.in/aml-policy>.

The Company reserves the right to change, add, remove, or modify the SunCrypto Platform, the Service, these Terms, Privacy Policy, Refund policy, AML Policy, or any content or part thereof, at any time, with or without notice, in its sole discretion. The Company may (but it doesn't assume any such obligation) provide you a notification of any such change, add, remove, or modify. You shall regularly and periodically check these Terms, Privacy Policy, Refund Policy, and AML Policy including before you make any transaction on the SunCrypto Platform. The Company shall have no liability or responsibility whatsoever due to any such changes, additions, removals, or modifications.

In these Terms of Use:

(i) "Company", "SunCrypto", "SunCrypto Platform", "Ourselves", "Us", and "We" all refer to Angelic Infotech Private Limited, including its successors and assigns.

(ii) "User", "You", and "Your" refer to any person who uses the Platform or Services, including successors, heirs, receivers, and permitted assigns.

(iii) "Party" refers to either You or Us, and "Parties" refers to You and Us collectively, as required by the context.

(iv) "Cryptos" refers to cryptographically secured digital representations of value or contractual rights that use distributed ledger technology and can be transferred, stored, or traded electronically using the Platform, including Bitcoin and Ether.

(v) "SunCrypto" refers to the website and mobile application owned and operated by Angelic Infotech Private Limited, which is designed to provide SunCrypto Services to its Users as described below

#### ABOUT SUNCRYPTO PLATFORM:

The SunCrypto Platform is an online Crypto trading platform that provides services to the Users. These services include online trading of Crypto on SunCrypto platform by way of placing sale and/or purchase orders of Users on third party Crypto exchanges, and online storage of Crypto transacted by the Users through third party Crypto exchanges. The Platform provides access to its SunCrypto Services to the Users by aggregating the last traded price of Crypto on various third-party crypto exchanges and executing transactions for buying / selling Cryptos for and on the specific instructions of its Users through such third-party Crypto exchanges. The Platform also acts as a duly appointed payment collection agent of the Users for facilitating payment for Cryptos transacted on third-party Crypto exchanges and to hold Users' Indian Rupees balance in User's SunCrypto Platform Account in trust. Additionally, the SunCrypto Platform stores and keeps in custody and in trust, the Cryptos purchased by the Users. The SunCrypto Platform is neither the creator nor the administrator of any Crypto, and it acts as an intermediary between the User and various third-party Crypto exchanges. The SunCrypto Platform only acts as a service provider, information intermediary, facilitator of User transactions on third party Crypto exchanges, and a technology provider. The SunCrypto Platform grants to You a limited personal, non-exclusive, non-transferable, non-sub-licensable,

revocable, and limited right to access and use the SunCrypto Platform and the Service in India as per these Terms. Unless otherwise specified, all prices of Cryptos, content, logo, material, design, graphic symbols, etc., on the SunCrypto Platform are the property of the SunCrypto Platform or its licensors/third parties and are protected by patents, copyright, trademark, and other applicable laws. The SunCrypto Platform may provide links or other forms of reference to other websites or resources over which it has no control.

#### CONDITIONS FOR SUNCRYPTO USER PLATFORM ACCOUNT:

(1) Before using the SunCrypto Platform or Services and creating a User's SunCrypto Platform Account, you must meet certain Eligibility Criteria, including being at least 18 years old and legally competent to form a binding contract in India, having full legal capacity and authority to enter into these Terms, not having been suspended or removed from using the Services or SunCrypto Platform, being an Indian citizen and a resident of India as defined by the Citizenship Act, 1955 and the Foreign Exchange Management Act, 1999, and physically situated in India during your use of the SunCrypto Platform or Services. Failure to meet these criteria means you cannot use the SunCrypto Platform or Services.

(2) If you are not a natural person or human, reside outside of India, or are physically situated in a restricted jurisdiction, you are not permitted to use the SunCrypto Platform or Services. You must also confirm that you are not on any trade or economic sanctions lists and are not designated as a "Specially Designated National" by OFAC or placed on the "Denied Persons List" by the U.S. Commerce Department.

(3) If you breach any of the above clauses, the SunCrypto Platform may restrict or terminate your access to the SunCrypto Platform or Services. You are responsible for ensuring compliance with these obligations and applicable laws. You may only have one User's SunCrypto Platform Account at a time and must provide current, truthful, authentic, complete, and accurate information to create your account. You

may delete your account at any time, but the SunCrypto Platform may retain your information for compliance with applicable laws and law enforcement cooperation.

(4) You are responsible for maintaining the confidentiality and security of your User's SunCrypto Platform Account and password, and for restricting access to your account and device. The SunCrypto Platform is not liable for any unauthorized use of your account. Transactions initiated or authorized from your account are deemed to be authorized by you and the SunCrypto Platform is not liable for any such transactions.

#### PROHIBITED ACTIVITIES ON THE SUNCRYPTO PLATFORM:

The SunCrypto Platform has strict policies regarding the illegal use of its services and platform. Any user found guilty of suspicious or malicious activities or abuse of the SunCrypto Platform may face immediate restriction of access to their account, Indian Rupees, and Crypto balances. The SunCrypto Platform also reserves the right to report any such activities to relevant regulatory and statutory authorities. Users are also required to comply with the Terms, Privacy Policy, Trading Policy, and AML Policy, as well as any applicable laws and regulations. Prohibited activities include intentionally defrauding the SunCrypto Platform or other users, misrepresenting the SunCrypto Platform, providing false or misleading information, engaging in illegal or fraudulent activities, taking advantage of technical glitches, interfering with system data or information, participating in unfair trade practices or market manipulation, violating public morality, harassing or violating the privacy or intellectual property rights of the SunCrypto Platform or any other user, and uploading or transmitting any illegal or harmful content.

#### SERVICE AND TRANSACTION FEE:

(1) When using the SunCrypto Platform for buying or selling, you will be required to pay a fee which includes the actual exchange fee paid to third-party Crypto exchanges. The fee may change from time to time as indicated on the SunCrypto Platform.

(2) SunCrypto may also charge a separate service fee for providing the Assured Quantity service in case of instant orders, which will be disclosed in the Contract Note. The SunCrypto Platform reserves the right to offer discounts on its services at its own discretion.

(3) Transactions involving fiat currency transferred through credit card, debit card, net banking, or other payment modes may attract transaction fees. Similarly, transfers and withdrawals of Crypto or fiat currency may also attract transaction fees.

(4) Upon completion of a trade on your instructions, the SunCrypto Platform will issue a comprehensive Contract Note to you. The Contract Note will contain details of the transaction, including multiple interrelated trades and transaction legs executed through third-party Crypto exchanges, if any; the total price of the transaction; and transaction note cum tax invoice for the service fees charged for executing the transaction and/or providing other services, including the Assured Quantity Service, if applicable.

(5) You are required to report any irregularities or discrepancies in transactions made by you on the SunCrypto Platform in writing within 15 days of the relevant transactions. Failure to do so will imply that the transactions are correct. All records maintained by the SunCrypto Platform in electronic or documentary form of your instructions and other details, including payments made or received, will be deemed conclusive evidence of such instructions and details against you.

#### TAXATION & RELATED LIABILITY:

(1) As a user of the SunCrypto Platform and Service, you are responsible for determining, collecting, reporting, and submitting any applicable taxes related to the payments and Cryptos you make or receive in connection with the SunCrypto Platform to the relevant tax authority in India or under any other applicable laws. The SunCrypto Platform does not have any responsibility for identifying whether taxes are applicable to your transaction or any Cryptos held by you on the SunCrypto Platform's Crypto Custody Wallet, or for collecting, reporting, or

remitting any taxes resulting from any transaction carried out on the SunCrypto Platform or Services.

(2) The SunCrypto Platform reserves the right to deduct any applicable taxes on the executed transaction in compliance with the Income Tax Act 1961 or other applicable tax laws.

(3) In addition to the commission/fee charged by the SunCrypto Platform on executed trades, users are required to pay any applicable indirect taxes on transactions carried out on the Platform. The total price communicated to users on the SunCrypto Platform before confirming the execution of a trade will include the SunCrypto Platform's commission/fee, network and third-party fees, if any, and any applicable taxes.

#### TERMINATION & SUSPENSION:

(1) You have the option to terminate your agreement with the Platform at any time after settling any pending transactions/instructions, withdrawing any INR balance from the SunCrypto Platform, and selling any Crypto held in the Platform's Crypto Custody Wallet. The SunCrypto Platform will not be responsible for any losses you incur if you fail to complete these actions before terminating your User's SunCrypto Platform Account.

(2) You may close your User's SunCrypto Platform Account by selecting the relevant option on the Platform or by sending an email to [support@suncrypto.freshdesk.com](mailto:support@suncrypto.freshdesk.com) .

(3) The SunCrypto Platform may, at its sole discretion, restrict or terminate your access to the Platform and/or Services, including suspending or terminating the Service, blocking access to Your User's SunCrypto Platform Account, the Platform's Crypto Custody Wallet, and/or the Platform and its content, services, and tools, removing hosted content, and taking technical and legal actions to keep you off the SunCrypto Platform if the Platform reasonably perceives that you are causing any problems or legal liabilities, infringing on intellectual property rights, or acting inconsistently with these Terms of Use or applicable law. The SunCrypto

Platform is not obligated to provide notice of such actions and will not do so if instructed by any law enforcement, judicial, or government agency.

(4) The SunCrypto Platform may initiate the above actions, in its sole discretion and for any reason, including but not limited to attempts to gain unauthorized access to the Platform, performing illegal activities, violating the Terms of Use/Privacy Policy, failure to pay or fraudulent payment for transactions, unexpected operational difficulties, or at the request of law enforcement or other government agencies.

(5) The SunCrypto Platform may terminate your User's SunCrypto Platform Account or suspend your access to the Services/Platform at any time and for any reason or no reason, in its sole discretion.

(6) If your User's SunCrypto Platform Account is suspended or terminated due to fraud, violation of the law or this Agreement, or other reasonable cause determined by the Platform, the balance remaining in your User's SunCrypto Platform Account/the SunCrypto Platform's Crypto Custody Wallet may be frozen or confiscated and delivered to any applicable government, law enforcement, or other authorities, where circumstances warrant.

(7) The SunCrypto Platform may suspend, withdraw, discontinue or change all or any part of the Service, including your User's SunCrypto Platform Account and/or the SunCrypto Platform's Crypto Custody Wallet, without notice, and will not be liable for any losses due to the unavailability of any Service/SunCrypto Platform or any part thereof at any time or for any period.

(8) The SunCrypto Platform may disable your access to your User's SunCrypto Platform Account or any part of it or suspend provisioning of the Services or the SunCrypto Platform or any part thereof, at any time, if it reasonably believes that you have failed to comply with any provisions of these Terms or applicable laws.

(9) The SunCrypto Platform may suspend the trading service, your User's SunCrypto Platform Account, or any other service provided by it due to unforeseen situations, changes in law, force majeure, maintenance, or any other reason that it deems fit in its sole discretion, and you acknowledge that your access to the funds/Crypto/your User's SunCrypto Platform Account/the SunCrypto Platform's

Crypto Custody Wallet/Services in such instances may be limited, restricted, or suspended, partially or fully. You acknowledge that the SunCrypto Platform shall not be liable for any liabilities or obligations arising from such events.

(10) Upon verification, the SunCrypto Platform may block/suspend/close your access to the SunCrypto Platform's Crypto Custody Wallet or any aspect of the SunCrypto Platform and terminate all facilities related to it if it receives any information showing your illegal, misleading, fraudulent, or suspicious activity or any activity by you that breaches these Terms. The SunCrypto Platform will not be liable for any inconvenience, damages or losses caused to the User in this regard.

(11) At any time, we may restrict, terminate, or suspend your access to the SunCrypto Platform's Crypto Custody Wallet or fiat currency facility without prior notice if we reasonably believe it's necessary for business or security reasons, or if required by applicable law.

(12) In addition to the other consequences set out above, upon termination of this Agreement or earlier determination, the rendering of the Services shall stand immediately terminated by the SunCrypto Platform and the User shall not be entitled to access or avail the SunCrypto Platform. The SunCrypto Platform shall continue to retain your information and data as per its Privacy Policy to ensure compliance with its legal obligations, and for audit and recording purposes.

#### RISKS AND DISCLAIMERS:

(1) The use of the SunCrypto Platform and the Service may entail the following risks:

(2) Crypto products are unregulated and can be highly risky. There may be no regulatory recourse for any loss from such transactions. The Reserve Bank of India ("RBI") and the Government of India have issued multiple circulars and communications cautioning users regarding the risks involved with respect to Cryptos. Users in India shall therefore avail of the Services and access the SunCrypto Platform subject to the above cautions issued by the RBI and Government of India and solely at their own risk.

(3) Crypto transactions are irreversible. Once a transaction is initiated by you, it can neither be canceled, modified nor reversed by Us upon Your request.

The values of Cryptos are highly volatile and tend to fluctuate, due to which there may be an increase or decrease in the value of the Crypto You receive or transfer after a transaction. Cryptos are subject to large swings in value and may even become worthless. There is always an inherent risk of losses associated with buying, selling, or trading in Cryptos. It is also possible that the valuation and price of Crypto changes after the transaction has been initiated by You or during the transaction, and You are hereby advised/ cautioned of the same. Value of a Crypto is subject to market change, and subject to the Assured Quantity Service provisions wherein applicable, under no circumstance shall the SunCrypto Platform be liable for any such changes or fluctuations whether before, during or after the transaction.

(4) Cryptos are as yet autonomous and not specifically regulated. It may neither be backed by a specific government including India nor it is a legal tender in India nor is it a specifically regulated investment / security / commodity / goods in India, and hence may be susceptible to risks not generally associated with other forms of investments / securities / commodities / goods. The law relating to Cryptos is ambiguous and in flux in India.

(5) As Cryptos are reliant on decentralised and peer-to-peer networks, there is also the risk of loss of confidence in Crypto trading. The Cryptos do not guarantee any assured returns as the valuation of Cryptos is based on a supply and demand economy model, and is therefore, subject to constant changes.

(6) There may be additional risks that we have not foreseen or identified in these Terms of Use.

(7) You should carefully assess whether your financial situation and tolerance for risk is suitable for buying, selling, or trading Cryptos.

(8) The SunCrypto Platform is not responsible for the outcome, whether positive or negative, of any action performed by any of its Users within or related to the Cryptos / SunCrypto Platform / Service.

(9) It is reiterated that Users shall not buy, sell or trade in Cryptos under any assumption of high earnings or profits. You further understand that past performance of Crypto is not indicative of future prices / value.

#### DISCLAIMER & WARRANTY:

(1) The SunCrypto Platform, Services, Materials, and any other information or service provided by the SunCrypto Platform are provided "as is" and "as-available," without any express or implied warranty or indemnity of any kind, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement. The SunCrypto Platform, its affiliates, and their respective directors, partners, officers, employees, agents, and third parties will not be liable for any loss of Cryptos, revenue, profits, funds, fiat currency balances, assets, or data, or for any direct or indirect damages resulting from the use or attempted use of the SunCrypto Platform, Services, Materials, or any information. The SunCrypto Platform disclaims liability for any party's act or omission in the use of or reliance upon the SunCrypto Platform, Services, Materials, or any other information, including but not limited to inaccuracies or interruptions in the price data or errors or delays in the transmission of price data. The SunCrypto Platform also does not guarantee that the use of the SunCrypto Platform or Services will always be available, uninterrupted, or error-free.

(2) Cryptos may be targeted by hackers or malicious groups or organizations who may attempt to interfere with the Cryptos and/or the sale/purchase of the Cryptos or steal the Cryptos in various ways, including malware attacks, distributed denial of service, consensus-based attacks, sybil attacks, phishing, smurfing, and hacking. The SunCrypto Platform, Services, Materials, and/or third-party service providers may be subject to such targets, attacks, etc., and the SunCrypto Platform, its affiliates, and their respective directors, partners, officers, employees, agents, and third parties will not be liable to the User or any third party for the same.

(3) The User agrees that new regulations addressing Blockchain technology, Cryptos, Crypto exchanges, Crypto exchange aggregators (like the SunCrypto

Platform), and the SunCrypto Platform, Services, Materials, or any information provided by the SunCrypto Platform under these terms may be introduced or existing regulations may be modified, which may prohibit, prevent, restrict, or otherwise have a negative effect on the SunCrypto Platform, Services, Materials, or any information provided by the SunCrypto Platform, and/or the usage of SunCrypto Platform, Services, Materials or any information by the User. This may include a total loss of Indian Rupees and/or Cryptos of User with the SunCrypto Platform (including stored by the SunCrypto Platform with third parties), and the SunCrypto Platform, its affiliates, and their respective directors, partners, officers, employees, agents, and third parties will not be liable or responsible for the same.

(4) The SunCrypto Platform acts as the duly appointed agent of the User to whom the payment is due and does not operate a payment system. The User also appoints the SunCrypto Platform as its agent for this purpose

(5) Regardless of anything stated in these Terms, both parties agree that the SunCrypto Platform and its affiliates, officers, partners, directors, agents, employees, third parties, and suppliers will not be responsible for any lost revenue, receipts, profits, lost opportunities, loss of fiat currency, data, or Cryptos or any distant, immediate, special, incidental, or consequential damages related to the use of our SunCrypto Platform, Service, Material or these Terms of Use.

(6) Regardless of anything stated in these Terms, the SunCrypto Platform and its affiliates, officers, partners, directors, agents, employees, third parties, and suppliers will not be liable for any damages, claims, losses, injuries, delays, accidents, costs, business interruption costs, or other expenses (including attorneys' fees or the costs of any claim or suit), nor for any incidental, indirect, general, special, punitive, exemplary, or consequential damages, including without limitation loss of goodwill or business profits, loss of fiat currency, loss or theft of Cryptos or loss or theft of digital assets, work stoppage, data loss, computer failure or malfunction, or any other commercial or other losses arising out of or related to these Terms, the Privacy Policy, any service of the SunCrypto Platform, the use of the SunCrypto Platform, Service buy, sell or trading of Your Cryptos by any other party authorized / not authorized by You (collectively, all of the foregoing items shall

be referred to herein as “Losses”). You hereby release the SunCrypto Platform and its affiliates, officers, partners, directors, agents, employees, third parties, and suppliers from liability for any and all Losses. The limitation of liability shall apply even if the SunCrypto Platform has been advised of the possibility of such losses and damages, and regardless of the success or effectiveness of other remedies. Notwithstanding anything else in these Terms of Use or any other document, the combined aggregate liability of the SunCrypto Platform for any Loss shall not exceed INR 100/- (Rupees One Hundred Only).

(7) The SunCrypto Platform will not be liable, and you will be responsible for any and all risks and liability, related to any force majeure event, including acts of God, labor disputes, electrical, telecommunications, hardware, software, or other utility failures, software or smart contract system bugs or weaknesses, earthquakes, storms, or other natural events, blockages, embargoes, riots, acts or orders of government, changes to laws, introduction of new laws, acts of terrorism or war, epidemics, pandemics, technological changes, changes to any blockchain-related protocol, any actions or inactions of third parties and/or events experienced by third parties (e.g., bankruptcy of service providers, information security attacks on service providers, and fraud conducted by third parties), and any similar events that are beyond the reasonable control of the SunCrypto Platform. You acknowledge that the SunCrypto Platform may use third-party service providers in connection with the operation of the SunCrypto Platform or provision of Services and agree that the SunCrypto Platform will not be liable to you for any suspension, halt, or interruption of the SunCrypto Platform, Service, and/or the failure to execute any transaction on the SunCrypto Platform where such circumstances arise or result from any interruptions, errors, default, or otherwise by any third-party service providers of its services in connection with the operation of the SunCrypto Platform or provision of Services.

#### REGULATORY LICENCE AND FINANCIAL/INVESTMENT ADVICE:

(1) We do not offer investment or financial advice in relation to the SunCrypto Platform or Services. Although we may provide information on the value, range, and

volatility of Cryptos, and events that may have affected their value through the SunCrypto Platform or other social media channels, this information should not be construed as investment or financial advice and should not be relied upon as such. The SunCrypto Platform shall not be held liable for any loss incurred by You in connection with any transaction involving the SunCrypto Platform/Services.

(2) You are solely responsible for any buy, sell, or trade orders placed through Your User's SunCrypto Platform Account, and all such orders made by You are unsolicited and based on Your own research and decisions. You acknowledge that You have not received and do not expect to receive any investment advice from Us or any of our affiliates regarding Your buy, sell, or trading orders. Furthermore, You understand that your use of the SunCrypto Platform or Services will not establish a relationship that involves the provision or tendering of investment advice.

(3) To the best of our knowledge and belief, our SunCrypto Platform and Services are currently unlicensed within India, and no regulatory license applies to our SunCrypto Platform and Services.

#### TRANSFER OF RIGHTS:

The SunCrypto Platform can assign these Terms or any of its rights without Your consent, but You cannot transfer them without the SunCrypto Platform's prior written approval.

#### ENTIRE UNDERSTANDING:

These Terms constitute the complete agreement between the parties and replace any prior agreements or understandings.

#### NO WAIVER:

No waiver of any right under these Terms shall be granted unless explicitly agreed in writing by the parties. Failure to exercise any right or delay in exercising it does

not waive the right, and exercising one right does not prevent the exercise of another.

#### INDEMNITY:

To the maximum extent permitted by the applicable law, you agree to indemnify, defend and hold harmless the SunCrypto Platform, as well as its affiliates, officers, directors, partners, agents, employees, and suppliers, against any losses, actions, liabilities, costs, claims, damages, proceedings or expenses incurred or suffered as a result of your use of the SunCrypto Platform and/or Service, your User's SunCrypto Platform Account, transfers to or from the SunCrypto Platform's Crypto Custody Wallet or any other crypto wallet belonging to you, and/or your breach of these Terms, Privacy Policy, and AML Policy. This includes, but is not limited to, any violations of applicable laws while using the SunCrypto Platform and/or Services.

#### JURISDICTION AND APPLICABLE LAW:

These Terms of Use will be interpreted and enforced in accordance with Indian law, without regard to its conflict of laws principles. The parties agree to submit exclusively to the jurisdiction of the courts located in Jaipur, Rajasthan, India, to resolve any disputes or differences that arise from these Terms of Use, and this submission cannot be revoked

#### OBLIGATIONS TO COMPLY WITH LAW & ADDITIONAL DOCUMENTS:

The User is responsible for carrying out all of the terms of these Terms and complying with relevant laws. This includes executing and delivering any additional instruments or documents and taking any further actions that may be necessary or appropriate to achieve this goal.

#### SEVERABILITY:

In the event that a court finds a particular word, phrase, sentence, clause, or provision of these Terms to be invalid or unenforceable in a given circumstance or with respect to a party, such a judgment will not affect the validity or enforceability of any other provision of these Terms in any other circumstance. If any provision or part thereof of these Terms is deemed unenforceable due to its duration or scope, the parties agree that the court with jurisdiction may modify the provision by reducing its duration and/or scope or by removing specific words or phrases. The provision, as modified, will be enforceable and will be enforced.

#### REMEDIES & WAIVERS:

The SunCrypto Platform's rights and remedies, as specified in these Terms, can be used together, and the exercise of one right or remedy does not prevent or waive the use of any other remedy. Furthermore, these rights and remedies are in addition to any other rights the SunCrypto Platform may have under relevant law.

#### COMMUNICATIONS:

By using the SunCrypto Platform or Services, you agree to receive all Communications electronically, including communications, agreements, documents, notices, and disclosures. The SunCrypto Platform may provide these Communications through various electronic means, such as posting them on the SunCrypto Platform, sending them to your email address, instant messenger chat service, or mobile phone number. You are responsible for providing accurate and up-to-date contact information to the SunCrypto Platform. If the SunCrypto Platform sends you an electronic Communication but you do not receive it for any reason, the SunCrypto Platform will consider it delivered and binding on you. If any email communication is undeliverable, the SunCrypto Platform may block your access to the SunCrypto Platform until you provide a new and valid email address

## DISPUTE RESOLUTION:

The parties agree to resolve amicably any dispute, claim, or controversy arising out of or relating to this agreement. Failure to resolve the same amicably within 30 days, the said dispute, claim, or controversy arising out of or relating to this agreement or the breach, termination, enforcement, interpretation, or validity thereof, including the determination of the scope or applicability of this agreement to arbitrate shall be determined by arbitration in accordance with the Arbitration and Conciliation Act, 1996 before a single/sole arbitrator appointed by the directors of Angelic Infotech Private Limited. The arbitration shall be held in Jaipur, Rajasthan, and the parties agree to abide by all decisions and awards rendered in such proceedings. Judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

## GRIEVANCES/QUERIES:

If you have any questions regarding these Terms of Use, your rights and obligations arising from them, your use of the SunCrypto Platform and the Service, or any other related matter, please get in touch with our Grievance Officer:

Name: Mr. Pramod Yadav

Email: [support@suncrypto.freshdesk.com](mailto:support@suncrypto.freshdesk.com)

In case of any inquiry from law enforcement, regulatory or statutory agencies/authorities, please contact our Nodal Officer at [compliance@suncrypto.in](mailto:compliance@suncrypto.in)

**Risk Warning:** Crypto products are unregulated and highly risky. There may be no recourse for losses from such transactions. In the event that applicable laws were to change (including by way of a judicial or executive order) and render dealing, trading, holding and/or storing Cryptos to be invalid or illegal in India, these Terms shall stand automatically terminated with effect from the date of such invalidity/illegality without further notice or recourse available to User. You represent and declare that you have full knowledge and disclosure of the current Government and regulatory

status with respect to Cryptos in India and the risk involved in dealing with, or trading in, or storing the same. By accessing the SunCrypto Platform and/or the Services, You are deemed to have understood, agreed to and accepted the risks, losses, and costs with respect to the same including but not limited to total / complete loss / seizure of Your Cryptos accounted for in the SunCrypto Platform's Crypto Custody Wallet and/or Your fiat balances.